Virtual Training in 2020

Are you ready to train your customers in today's social distancing environment?



of all organizations are using live online learning now (or plan to use it by 2020)1



of all formal training programs are live online (virtual)2



of learners use mobile devices to participate in virtual training classes³

Top Challenges of Virtual Training4

Unprepared Participants

38%

Technology Challenges

37%

Unengaged Participants

Unskilled Facilitators

25%

Non-Interactive Program Design

24%

Lack of Buy-In

23%

Most Popular Platforms Used Are³

Adobe Connect

47%

WebEx Training Center

38%

Zoom

29%

GoToMeeting/GoToTraining

25%

WebEx Meeting Center

22%

Skype

17%

Gamification

Keeping score and encouraging friendly competition promotes engagement with the course work and therefore retention.5



9 out of 10 learning and development professionals believe that live online learning is the number one global learning technology.6

E-Learning Advantages



E-Learning takes up to 40-60% less time than classroom instruction.7

What Will Characterize Learning in 20208

E-learning

Blending live classroom and technology



E-learning enables students to learn five times more material for every hour of training.9

- Sources:

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